# RH CREDIT CARD ACCOUNT APPLICATION IMPORTANT INFORMATION ABOUT YOUR ACCOUNT BOOKLET

APP 417

# Please read and retain the information enclosed for future reference

- 1. Promotional Financing Offers Available to you (Page 1)
- 2. Account Summary Table (Page 2)
- 3. Important Information About Your Application for an Account (Page 3)
- 4. Your Cardholder Agreement With Us (Page 4)
- 5. TD Bank, N.A. Privacy Notice (Page 9)

# FINANCING OFFERS THAT MAY BE AVAILABLE TO YOU

# 1. Deferred Interest / NO INTEREST IF PAID IN FULL – Standard Monthly Payments

Term	Interest Rate	Can you avoid paying interest on the promotional balance?	Will the minimum payment pay off the promotional balance at the end of the promotional period?
6 to 24 months	24.99% APR	Yes, if you pay the promotional balance in full before the end of the promotional period	<b>No -</b> you must pay more than the minimum payment to pay off the promotional balance

INTEREST: 24.99% APR will be charged from the date of purchase if the promotional purchase is not paid in full within the promotional period.

**PAYMENTS:** Monthly payments are required on the promotional balance. These payments will be included in the total Minimum Payment Due each month. Making only Minimum Monthly Payments *WILL NOT* pay off the promotional purchase within the promotional period. **To avoid the interest accrued at 24.99% APR, you must pay the total promotional purchase amount within the promotional period.** 

## 2. 0% APR — Equal Monthly Payments

Term	Interest Rate	Will the minimum payment Pay Off the promotional balance at the end of the promotional period?
It will vary and will be from 12 to 100 months	0% APR	Yes

**INTEREST**: No interest will be charged.

**PAYMENTS**: Monthly payments are required and equal the amount of the promotional purchase divided by the number of months in the promotional period. Due to rounding your last payment may be less. These payments will be included in the total Minimum Payment Due each month. Making only Minimum Monthly Payments will pay off the promotional purchase within the promotional period.

## 3. Reduced APR — Fixed Monthly Payments

Term	Interest Rate	Will the minimum payment Pay Off the promotional balance at the end of the promotional period?
It will vary and will be from 24 to 72 months Varies		Yes

**INTEREST**: The reduced APR described in the promotional offer will be used to calculate interest charges.

**PAYMENTS**: Monthly payments are required and equal the amount of the promotional purchase and estimated interest divided by the number of months in the promotional period. Due to rounding your last payment may be less. These payments will be included in your total Minimum Payment Due each month. Making only Minimum Monthly Payments will pay off the promotional purchase within the promotional period.

## 4. Standard Purchase APR - Standard Monthly Payments

Term	Interest Rate	Minimum Payment
No Term	24.99% APR	Standard Monthly Payments

**INTEREST**: Purchases will have an APR of 24.99%.

**PAYMENTS**: Each month your account has a New Balance a minimum payment will be required based on the calculation described in the Section 5 of your Cardholder Agreement.

# **General Questions Applicable to All Financing Offers**

#### What if my purchase is not eligible for the promotional offer?

Your purchase may not be eligible for a promotional offer because it is an amount that is less than the minimum purchase required to qualify for the offer or it may be a type of purchase that is specifically excluded from the promotion. You may still be able to finance the purchase using your credit card; however, the standard Purchase APR on your account would apply. Please see the Interest Rates and Interest Charges section of the *Account Summary Table* for the current APR for Purchases if you are a new customer and your billing statement if you currently have an account with us.

#### What if the store has no promotional financing plans available at the time of my purchase?

You may still be able to finance the purchase using your credit card; however, the standard Purchase APR on your account would apply. Please see the Interest Rates and Interest Charges section of the enclosed *Account Summary Table* for the current APR for Purchases if you are a new customer and your billing statement if you currently have an account with us.

#### If I am late on my payments will I lose my promotional offer?

No, you will not lose your promotional offer due to late payments. See section 2 of Your Cardholder Agreement With Us for additional information.

#### Is there a minimum purchase amount that you must make to be eligible for this Promotional Offer?

If a minimum purchase amount applies to your promotional offer the sales associate will provide that information at the time of purchase.

# ACCOUNT SUMMARY TABLE

Interest Rates and Interest Charges	
Annual Percentage Rate (APR) for Purchases	24.99%
How to Avoid Paying Interest	Your due date is at least 25 days after the close of each billing cycle. We will not charge you interest on purchases if you pay your entire balance by the due date each month.
Minimum Interest Charge	If you are charged interest, the charge will be no less than \$1.00.
For Credit Card Tips from the Consumer Financial Protection Bureau	To learn more about factors to consider when applying for or using a credit card, visit the website of the Consumer Financial Protection Bureau at http://www.consumerfinance.gov/learnmore
Fees	

rees	
Annual Fees	None
Penalty Fees • Late Fee • Returned Payment Fee	Up to <b>\$40</b> Up to <b>\$35</b>

How We Will Calculate Your Balance: We use a method called "Average Daily Balance (including new transactions)." See Section 3 of your Cardholder Agreement for more details.

Billing Rights: Information on your rights to dispute transactions and how to exercise those rights is provided in your Cardholder Agreement.

**Right to Reject:** If you made a phone purchase with the account before receiving your Cardholder Agreement in writing, you may reject the account. To reject the account, you must call TD Bank at 1-800-252-2551 within 45 days of opening the account. If you do so, the account will be closed and you will be not responsible for any fees or charges on the account. You must also return any undamaged merchandise. Alternatively, you may pay for the merchandise with another form of payment. Returns made as part of your right to reject are not subject to mailing or return-shipment costs.

Current Rates on the Account: The Daily Periodic Rate for standard Purchases is 0.068466% (which corresponds to an APR of 24.99%).

Active Duty Service Members and Dependents: If you would like more information about special protections that may apply to your account, please call 1-800-877-7467.

The information about the costs of credit described in this Account Summary Table and the Cardholder Agreement is accurate as of August 2022. This information may have changed after that date. To find out what has changed, call us at 1-800-252-2551 or write to us at: P.O. BOX 100114, Columbia, South Carolina 29202-3114.

## IMPORTANT INFORMATION ABOUT YOUR APPLICATION FOR AN ACCOUNT

By submitting an application, you are applying to open a credit card account issued by TD Bank, N.A. (the "Bank") (hereafter "we"). Any account opened in response to this application shall be governed by the laws of the State of Delaware and the attached *Your Cardholder Agreement With Us.* You hereby grant the Bank a security interest in the goods purchased with any account that we might open for you, as permitted by law.

You agree to the following in connection with this application and any account we open:

- 1. You are at least 18 years old and a resident of the United States;
- 2. You understand that the Bank may call you in connection with this application and for other matters relating to any Account opened;
- 3. You have reviewed and accept the enclosed Your Cardholder Agreement With Us including the Account Summary Table that was provided before you applied for an account; and
- 4. You have truthfully and completely provided the information on this application.

Interest Rates, Fees and Cost Associated with this Account: Please see the enclosed Your Cardholder Agreement With Us including the Account Summary Table for more information about the interest rates, fees, promotional offers and other costs and account terms associated with this Account which are subject to change to the extent permitted by law.

**IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT:** To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means to you: When you open an account, we will ask for your name, street address, date of birth, social security number, and other information that will allow us to identify you. We may also ask to see copies of identifying documents.

**About Your Application:** If at the time of your application you do not meet the credit or income criteria previously established for this offer, or the income you report is insufficient based on your current obligations, we may be unable to open an account for you.

**Credit Reports:** You agree that we have a right to obtain a credit report in connection with our review of your application and after we establish an account, to administer the account. You agree that we may report to others our credit experience with you. At your request we will provide the name and address of each consumer-reporting agency from which we obtained a report about you.

Your Telephone Number: When you give us your mobile phone number, we have your permission to contact you at that number about all of your TD Retail Card Services accounts. Your consent allows us to use text messaging, artificial or pre-recorded voice messages and automatic dialing technology for informational and account service calls, but not for telemarketing or sales calls. It may include contact from companies working on our behalf to service your accounts. Message and data rates may apply. You may contact us anytime to change these preferences.

Information Sharing: Please see the attached Privacy Notice for TD Retail Card Services Accounts issued by TD Bank, N.A.

Notice to California Residents: Married applicant may apply for separate accounts in their own names.

Notice to Delaware Residents: Service charges not in excess of those permitted by law will be charged on the outstanding balances from month to month.

**Notice to New York Residents:** Information About Applying for a Credit Card: When you sign or otherwise submit a credit application, you are providing your consent and authorizing TD Bank, N.A. and its successors, assigns, employees and designated agents to gather credit, employment and other information about you, including credit bureau reports, for purposes of evaluating your application for credit. If your application is approved and credit is extended to you, we may take steps to re-verify any or all of such information from time to time, including by obtaining additional credit bureau reports, for any legitimate purpose in connection with such extension of credit, such as for the purpose of reviewing the account, increasing the credit line on the account, or for collecting on the account. In addition, we will furnish information concerning your account to consumer reporting agencies and others who may properly receive that information. If you ask, you will be informed whether or not a consumer report was requested, and if a report was requested, you will be informed upon request of the name and address of the consumer reporting agency that furnished the report. When you submit a credit application to us, you are certifying that you have not concealed essential information for determining your identity and creditworthiness, and that no misrepresentations have been made on the application. If approved, you agree to abide by the terms and conditions applicable to the account. New York residents may contact the New York State Department of Financial Services by telephone or visit its website for free information on comparative credit card rates, fees, and grace periods. New York State Department of Financial Services 1-800-342-3736 or http://www.dfs.ny.gov.

**Notice to Ohio Residents:** The Ohio laws against discrimination require that all the creditors make credit equally available to all creditworthy customers, and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission administers compliance with this law.

**Notice to Rhode Island and Vermont Residents**: A consumer credit report may be ordered in connection with this application, or subsequently for purposes of review or collection of the account, increasing the credit line on the account, or other legitimate purposes associated with the account. If you are a Vermont resident, you consent to the obtaining of such reports by signing or otherwise submitting a credit application.

**Notice to Wisconsin Residents**: No provision of any marital property agreement, unilateral statement under Section 766.59 of the Wisconsin statutes or court decree under Section 766.70, adversely affects the interest of the creditor, TD Bank, N.A., unless TD Bank, prior to the time of the credit is granted, is furnished a copy of the Agreement, Statement or Decree, or has actual knowledge of the adverse provision when the obligation to the creditor is incurred. IF I AM A MARRIED RESIDENT, CREDIT EXTENDED UNDER THIS ACCOUNT WILL BE INCURRED IN THE INTEREST OF MY MARRIAGE OR FAMILY. Married applicants must provide their Social Security number and address and their spouse's name and address to P.O. BOX 100114, Columbia, South Carolina 29202-3114 or by calling 1-800-252-2551.

In this Cardholder Agreement (the "Cardholder Agreement" or "Agreement") "your" and "yours" mean the borrower(s) and "we," "us" and "Bank" mean TD Bank, N.A. "Account" means the credit Card Account governed by this Agreement. "Card" means any device we provide to you to access your Account. Card may include, but is not limited to, your Account number stored on a participating website or mobile wallet (your "Virtual Card"), physical cards, electronic tokens, or any other access device we authorize. You may only receive a Virtual Card when you open your Account. You may or may not receive a physical Card depending on the program.

Your Card is issued and your Account is owned by TD Bank, N.A. All extensions of credit in connection with the Account are made by the Bank. This Agreement establishes the terms of the Account. You should retain it for your records. By signing for your first purchase, keeping or otherwise accepting the Card or Account, you agree to the terms and conditions of the Agreement.

1. Your Promise to Pay and How to Use Your Account: You will be liable for all use of the Card or the Account by you or by any person with actual, implied, or apparent authority to act for you or to use the Card or the Account, including but not limited to any person you have designated to us as an authorized user ("Authorized User"). Any such use will constitute acceptance of all the terms and conditions of this Agreement, even though this Agreement is not signed.

You authorize us to charge your Account for all purchases resulting from the use of the Card or the Account (each a "Purchase"). You promise to pay us in U.S. Dollars drawn on a U.S. bank for all of Purchases, plus interest charges and all other fees and charges owed under this Agreement.

Use of the Card or Account may include physical use, orders by mail or telephone, computer or other electronic transactions made without presenting the Card, or any other circumstance where you authorize a charge or authorize someone else to make a charge to the Account. You agree to use the Card and the Account only for your own lawful personal, family or household purposes. You agree that you and each Authorized User will not use the Card or the Account for any business or commercial purposes. If this is a joint account, we may require that you pay the full amount owed without first asking any other person to pay.

# 2. About the Financing Offers that May be Available to You for Eligible Transactions:

- a. Generally: Notwithstanding any other provisions of this Agreement, we may, at our option, make certain financing offers available for certain types of Purchases ("Promotional Offers"). Details of the Promotional Offer, such as minimum purchase requirements or other restrictions, will be described in the specific offer. Features of Promotional Offers may include, among other things, interest-free periods; deferral and forgiveness of interest if a purchase is paid in full within the promotional period; reduced interest rates; and/or special payment terms, including payments higher than otherwise required. The benefits of Promotional Offers may be contingent upon payment of your Account in accordance with this Agreement and/or the Promotional Offers. Information about Promotional Offers will be shown separately on your monthly billing statement ("Statement") while the Promotional Offer is in effect. If you use your Account for a Promotional Offer, you acknowledge and agree that the specific terms of the Promotional Offer will modify and become part of this Agreement, and all other terms and conditions of this Agreement will apply to the Promotional Offer.
- b. Examples of Promotional Offers that May be Available for Eligible Transactions:

Promotional Offers with Deferred Interest and with Standard Payment Terms: For this type of Promotional Offer, deferred interest charges are computed at the APR for standard Purchases listed in the Account Summary Table from the date of purchase until the end of the promotional period. If ontime payments on the Account are made during the promotional period and the promotional Purchase balance is paid in full before the end of the promotional Period, the deferred interest charges are waived. After the Promotional Offer period has expired, your Promotional Offer will be revoked and the deferred interest will be assessed. Thereafter, interest will continue to be charged on any remaining balance (and also on any deferred interest assessed) at the then current standard APR for Purchases listed in the Account Summary Table, until paid in full.

For this type of Promotional Offer there is no special payment calculation and the minimum payment for the promotional balance is calculated in accordance with Section 5 of this Agreement. Making only the minimum monthly payment will not pay off the promotional balance by the end of the promotional period and deferred interest will be assessed. Larger payments are required to pay off the promotional balance to avoid paying the deferred interest. The Promotional Offer period for this type of offer will generally be from 6 to 24 months.

**Promotional Offers with a 0% APR and with an Equal Number of Payments:** For this type of Promotional Offer, the APR for Purchases during the promotional period will be 0%. Payments will generally equal the amount of the purchase divided by the number of months in the promotional period, rounded up to the nearest dollar. The Promotional Offer period for this type of offer will generally be from 12 to 100 months.

**Promotional Offers with a Reduced APR and with Fixed Monthly Payments:** For this type of Promotional Offer, the APR for Purchases will be the reduced APR disclosed to you at the time of the purchase.

We will begin charging interest at the reduced APR from the first day of the billing cycle that begins immediately after the billing cycle in which the reduced APR promotional balance is added to your Account. You can avoid paying interest on this type of Promotional Offer Purchase by paying all of the following, as shown on the first statement that includes the reduced APR promotional balance: i) the required Minimum Payment Due; ii) all outstanding balance(s) with an APR higher than the APR on the reduced APR balance; iii) any deferred interest promotional balance that is within the last two billing cycles of the promotional period; and iv) the total of the reduced APR promotional balance. Otherwise, during the promotional period, interest at the reduced APR is charged from the first day of the billing cycle that begins immediately after the billing cycle in which the reduced APR promotional balance is added to your Account.

Payments are calculated by adding the promotional balance and the estimated amount of interest that would be assessed on the promotional balance during the promotional term at the applicable APR if only on-time minimum payments are made. This amount is then divided by the number of months of the promotional period and rounded up to the nearest dollar. The Promotional Offer period for this type of offer will generally be from 24 to 72 months.

#### 3. How We Calculate the Interest Charges on Your Account:

- a. Interest and Any Minimum Interest Charges: Each billing cycle, we separately determine the interest charges on standard Purchases and each separate kind of promotional Purchase (each, a "Type of Balance"). For each Type of Balance, we determine interest charges each billing cycle by multiplying the Balance Subject to Interest Rate by the applicable Daily Periodic Rate (see Account Summary Table for Interest Rate information) and by then multiplying the result by the number of days in the billing cycle. For each Type of Balance, the Balance Subject to Interest Rate is the average daily balance (including new transactions), as calculated pursuant to Section 3.b. below. To get the total interest charges each billing cycle, we add together the interest charges for all Type of Balances. We charge a Minimum Interest Charge (or "Minimum Charge") of \$1.00 in any billing cycle in which the interest charge calculated under this Section 3 is less than \$1.00. If a minimum interest charge is assessed on your Account in a billing cycle, it will appear on your Statement as a "Minimum Charge" and will be included in the "Interest Charged" section on your Statement.
- b. How We Will Calculate Interest on Your Account: We use a method called "Average Daily Balance (including new transactions)" to compute the interest charge. For each type of Balance, the Balance Subject to Interest Rate is the total of the closing daily balances for such Type of Balance for all the days in the billing cycle (treating any negative balance as \$0), divided by the number of days in such cycle. Generally, the closing daily balance for each Type of Balance equals the balance at the beginning of the day plus any new transactions of the same Type of Balance and less any payments applied to such balance. At the beginning of each billing cycle, the closing daily balance for each Type of Balance will also include any applicable interest charges and fees carried over from the immediately preceding billing cycle; and in the case of a deferred interest Promotional Offer, it will include any interest charges that may have been assessed on the unpaid promotional balance at the end of the Promotional Offer term.
- c. How Interest Accrues and How to Avoid Paying Interest on Purchases: On each Purchase, interest begins to accrue on the transaction date. Generally, you can avoid paying interest on standard Purchases in any given billing cycle if you pay your entire statement closing balance (identified on your Statement as the "New Balance") for that billing cycle in full by the Payment Due Date reflected on that Statement.

If you have a promotional balance(s) on your Account, you may still be able to avoid paying interest on standard Purchases provided you pay by the Payment Due Date the amount that equals the required Minimum Payment Due for that billing cycle plus the total outstanding standard Purchase balance as of the first day of that billing cycle. For each Type of Balance that is a separate kind of promotional Purchase, please see Section 2 of this Agreement for more information about how to avoid paying interest on these transactions.

- d. Treatment of Late Fees and Returned Payment Fees: We do not charge interest on Late Fees or Returned Payment Fees.
- 4. The Interest Rates on your Account: The "Annual Percentage Rate" or "APR" is the annual rate of interest charged on Account balances. In connection with a special promotion we may charge a reduced promotional rate of interest (which could be as low as a 0% APR). The Daily Periodic Rate ("DPR") will equal the APR divided by 365. See the Account Summary Table for the APR(s) on this Account and the corresponding DPR(s).
- 5. A Minimum Payment is Due Each Month: Each billing cycle you agree to pay at least the minimum payment due by the payment due date shown on your monthly Statement (the "Minimum Payment Due"). Each Minimum Payment Due will be due the same day of each month ("Payment Due Date") as reflected on the Statement (which will be at least 25 days after your statement closing date each month).

The Minimum Payment Due will be calculated as follows:

The greater of:

- a. 3.5% of each outstanding Purchase balance without a special payment calculation; PLUS each payment amount due in connection with each balance that is subject to a Promotional Offer that has a special payment calculation (e.g. Equal or Fixed Monthly Payment offers), each rounded up to the nearest dollar; OR
- b. \$29. However, if a payment of \$29 for each month during the promotional period would pay off the balance on a Deferred Interest Promotional Offer before the promotional expiration date, then the minimum payment shall be calculated as set forth in (1) above; PLUS
- c. any applicable fees and charges (except interest charges) assessed in the billing cycle; PLUS
- d. any past due amount
- This amount is then rounded up to the nearest dollar.

Credits, adjustments, refunds and similar Account transactions will not reduce your Minimum Payment Due. If you pay ahead by paying more than the Minimum Payment Due in one billing cycle, you will not be excused from paying the Minimum Payment Due in subsequent billing cycles.

- 6. How You Can Make Payments on Your Account: Instructions on how you can make payments on your account will be on your Statement each month.
- 7. If You Pay Late You Will be Assessed a Late Fee: The first time a Minimum Payment Due is not received by the Payment Due Date, we may charge you a late fee of an amount equal to the Minimum Payment Due or \$29, whichever is less. If over the next six billing cycles, the Minimum Payment Due is not received by the Payment Due Date, we will charge you a late fee of an amount equal to the Minimum Payment Due or \$40, whichever is less. You understand and agree that at our option, such late fee will be immediately due and payable.
- 8. If a Payment is Returned You Will be Assessed a Returned Payment Fee: The first time your check or electronic payment is returned to us by your financial institution unpaid or dishonored, we may charge you a returned payment fee of an amount equal to the Minimum Payment Due or \$25, whichever is less. If over the next six billing cycles, your check or electronic payment is returned to us by your financial institution unpaid or dishonored, we will charge you a returned payment fee of an amount equal to the Minimum Payment Due or \$35, whichever is less. You understand and agree that at our option, such returned payment fee will be immediately due and payable.
- **9.** Administrative Fees: If you request a copy of a Statement, sales draft or payment check, you will pay a fee if permitted by applicable law. The amount of the fee will be disclosed at the time you request this optional service. However, you will not be charged for copies of Statements, sales drafts, or other documents that you request for a billing error/inquiry you may assert under applicable law.

#### 10. Your Credit Limit:

- a. Generally: Your initial credit limit for the Account is shown in the materials that accompany the Card(s) and documents we send to you when your Account is opened. Your current credit limit for the Account will be shown on your Statement. You may also telephone Customer Service at the number on the back of your Card or your Statement to find out what your current credit limit is.
- b. Changes to Your Credit Limit: In our discretion, at any time, subject to applicable law, we may increase or decrease your credit limit without

providing prior notice to you. You may ask us to change your credit limit by contacting Customer Service at the number on the back of your Card or your Statement. We do not have to agree to any such request.

- c. Going Over Your Credit Limit: You may not go over your credit limit. We may permit you to go over your limit, but we are not required to do so. If your Account goes over your credit limit, you must pay the over limit amount when it is billed to you, or sooner upon our request. If we permit you to exceed your credit limit, and we do not have to allow you to exceed your credit limit at a later date.
- **11. Your Monthly Billing Statements:** We will send a Statement to the physical address on our records each month, if required by applicable law. If you have agreed to receive electronic statements, you may access your statements online at https://www.myonlineaccount.net or such other website we make available to you.
- **12. How Your Payments Are Applied to Your Account Balance:** Subject to the following and applicable law, payments will generally be applied first to the oldest Purchases.
  - a. How the Minimum Payment is Applied to Your Account: We will generally apply your Minimum Payment Due in the following order: (i) to interest charges and other fees; (ii) to purchase transactions with the lowest Daily Periodic Rates and corresponding APRs.
  - b. Application of Payments in Excess of Minimum Payment. We will generally apply payments and credits in excess of the Minimum Payment Due in the following order: (i) to purchase transactions with the highest Daily Periodic Rates and corresponding APRs; (ii) to purchase transactions with the lowest Daily Periodic Rates and corresponding APRs; and (iii) to interest charges and other fees.
  - c. Application of Payments during a Deferred Interest Promotional Offer Period: If you have one or more deferred interest Promotional Offer on your Account, payments will be applied differently during the last two billing cycles before the expiration of the deferred interest promotional plan to help ensure that as much of the outstanding balance as possible is repaid by the end of the promotional period. We will apply any payments in excess of the Minimum Payment Due to the promotional plan balance. If more than one promotional offer is expiring when a payment in excess of the Minimum Payment Due is received, we may apply the payment in any manner permitted by applicable law. See Section 2 of this Agreement, and any disclosures provided to you at the time of the deferred interest offer for more information on this type of promotional offer.
- 13. If Your Payment is Returned Unpaid: If a payment you make is not honored by your bank and it has already been credited by us to your Account, we will reverse the credit and add the amount of the payment back to the Account as of the day the payment was first credited to the Account.
- 14. Irregular Payment and Delay in Enforcement: We may accept late payments, partial payments, checks and money orders marked "Paid in Full" or language having the same effect without losing any of our rights under this Agreement.
- 15. If You Have a Credit Balance: We will make a good faith effort to return to you any credit balance on your Account over \$1.00 if the credit balance has been on your Account longer than six (6) months (or, in our discretion, for a shorter time period). You may also request a refund of a credit balance on your Account at any time, by sending your request to Customer Service at P.O. Box 100114, Columbia, South Carolina 29202-3114, by first class mail, postage prepaid. We may reduce the amount of any credit balance on your Account by applying the credit balance towards new fees and charges posted to your Account.
- 16. Purchases Made by Your Authorized Users: We may allow you to have Authorized Users who may use your Account. When you allow an Authorized User to use your account, you will be liable for all transactions made by the person, including transactions for which you may not have intended to be liable, and even if the amount of liability causes you to exceed your credit limit. You must notify us at the telephone number on the back of your Card to revoke your permission to allow an Authorized User to use your Card or Account. Until you revoke your permission, you remain responsible for all charges made by the Authorized User, even if you did not intend to be liable.
- 17. Entire Agreement: This Agreement (as amended and supplemented from time to time), including the Account Summary Table and the application, constitute the final expression of the agreement between you and us. This Agreement may not be contradicted by evidence of any prior, contemporaneous or subsequent oral agreement between you and us regarding your Account. The retail store and its employees have no authority to change, add to or explain the terms of this Agreement except to provide you with our Promotional Offers. For more information or questions, call Customer Service at the number on the back of your Card.

- **18. If You Default on This Agreement:** You agree that you will be in default if any of the following events occurs:
  - We do not receive a required minimum payment by 5 p.m., Eastern Time, on the Payment Due Date, accompanied by your Statement payment stub (if mailed), or we do not receive any other payment required by this Agreement when such payment is due.
  - · You exceed the credit limit.
  - You die or are declared legally incompetent or incapable of managing your affairs, become insolvent, file for bankruptcy, or otherwise become the subject of a bankruptcy petition or filing.
  - You give us false or misleading information at any time in connection with your Account.
  - You send us a check or similar instrument that is returned to us unpaid, or any automatic, electronic or other payment on your Account cannot be processed or is returned unpaid, for any reason, within the last six (6) billing cycles.
  - You breach or otherwise fail to comply with any term or condition of this Agreement.
  - We have reason to suspect that you or any Authorized User may have engaged or participated in any unusual, suspicious, fraudulent, or illegal activity on your Account.
  - You do not give us any updated information about your finances, employment, or any other information we may reasonably request, promptly after the request.

Upon default: (a) we will not be obligated to honor any attempted use of your Account (even if we do not give you advance notice); (b) we may require you to pay at once all or any portion of the balance outstanding under the Account; and (c) we may exercise any right provided by this Agreement or applicable law.

19. Your Liability for Unauthorized Use: If your Card is lost or stolen or if you believe someone may have used your Account without your permission, you must notify us at once. You may be liable for the unauthorized use of your Account. You will not be liable for unauthorized use that occurs after you notify us by writing to P.O. Box 100114, Columbia, South Carolina 29202-3114 or by calling Customer Service at 1-800-252-2551, of the loss or theft of the Card or the possible unauthorized use of the Account. Your maximum liability is \$50. Subject to any restrictions of applicable law, we may terminate or limit access to your Account if you have notified us or we have determined that your Card may have been lost or stolen, or that there may be unauthorized access to your Account.

#### 20. Closing Your Account:

- a. We May Close your Account at Any Time: We may without prior notice suspend or close your Account to new transactions at any time, for any reason, including but not limited to a change to your creditworthiness or Account inactivity. If we suspend or close your Account to new transactions, you still must pay us all amounts you owe under this Agreement (including any future interest charges or fees), and you agree that we are not liable to you for any consequences resulting from closing your Account. If you are in default, we may close your Account and require you to pay us the entire amount owed under this Agreement in full, immediately. We may also increase the dollar amount of your minimum payment, subject to applicable law. If we close your Account to new transactions, you must immediately destroy all Cards and other Account access devices (cut, tear, or otherwise deliberately damaged the devices to prevent unauthorized use by third parties).
- b. You May Ask Us to Close Your Account: You may ask us to close your Account to new transactions at any time, by notifying Customer Service at P.O. Box 100114, Columbia, South Carolina 29202-3114, and returning all Cards and other Account access devices to us (cut, torn, or otherwise deliberately damaged to prevent unauthorized use by third parties) with your written notice or, by calling Customer Service at the number on the back of your Card. If you request to close your Account by phone, we reserve the right to require written notice from you. You also agree to stop using the Account immediately after you notify us that you want to close your Account.
- 21. The Address on Your Account and Our Notices to You: If required by applicable law, we will send Statements and Account notices to your physical address on our records. If you have elected to receive electronic Statements and Account notices, we will send a notification email to the email address we have in our records when such documents are ready.

You will promptly inform us of any change in your email address or your mailing address. You may change your address by writing to us at Customer Service, P.O. Box 100114, Columbia, South Carolina 29202-3114 or by calling us at the number on the back of your Card. We may in our discretion accept changes to your mailing address from the U.S. Postal Service. If this is a joint Account, we may send billing statements and notices to either of you.

- **22. Our Rights Continue**: Any failure or delay in exercising any of our rights under the Agreement will not preclude us from later exercising those rights.
- **23. Changing This Agreement:** Subject to applicable law, we may change this Agreement at any time or from time to time. For example, we may change fees, add new fees, change the interest rates or rate formulas that apply to your Account, increase your minimum payment due or add, delete or modify non-economic terms. We will notify you of changes to this Agreement if required by applicable law. Any change, including any increase or decrease in the APRs on your Account, will become effective at the time stated in our notice and will apply to those balances, including new transactions, on your Account as described in our notice.
- 24. Your Credit Performance: Your Account was established based upon criteria reflecting your particular credit history. From time to time we review your credit performance. If your credit performance changes, we may change some or all of your Account terms. We will notify you of such changes in accordance with applicable law.
- 25. Your Credit Information and Your Credit Report: You authorize us to obtain reports from consumer reporting agencies in connection with this Agreement and from time to time in connection with the review of your Account, or any update, extension or renewals of your Account, and for the purpose of collecting your Account. You authorize us to verify with others any information and to provide information about our transactions with you to third parties (including consumer reporting agencies, merchants and other lenders) for lawful purposes. YOU UNDERSTAND WE MAY REPORT INFORMATION ABOUT YOUR ACCOUNT TO CREDIT BUREAUS. SUBJECT TO APPLICABLE LAW, LATE PAYMENTS, MISSED PAYMENTS, OR OTHER DEFAULTS ON YOUR ACCOUNT MAY BE REFLECTED IN YOUR CREDIT REPORT.
- 26. How to Dispute Credit Reports Regarding Your Account: If you think the information we furnished to consumer reporting agencies on the Account is not accurate, you should write us at P.O. Box 100270, Columbia, South Carolina 29202-3270 Attn: Credit Report Dispute. You may experience a delay if you do not write to this address. In order for us to investigate your dispute, you will need to provide us with your name, address, and telephone number; the Account number you are disputing; and why you believe there is an inaccuracy. We will complete any investigation and notify you of our findings and, if necessary, corrections. You understand that calling us will not preserve your rights.
- 27. Your Authorization for Automatic Dialing and Monitoring/ Recording of Calls: We may telephone you using an automatic dialing-announcing device. Your telephone conversations with employees or agents of ours may be monitored and/or recorded. We also may monitor and record mail or conversations on our Websites between you and us and you and our agents, whether initiated by you or us or our agents. Use of your Account will signify your consent to such use of an automatic dialing announcing device, monitoring, and/or recording.
- 28. Telephone Numbers We May Use to Contact You. When you give us your mobile phone number, we have your permission to contact you at that number about all of your TD Bank accounts. Your consent allows us to use text messaging, artificial or pre-recorded voice messages and automatic dialing technology for informational and account service calls, but not for telemarketing or sales calls. It may include contact from companies working on our behalf to service your accounts. Message and data rates may apply. You may contact us anytime to change these preferences.
- **29. Assignment.** We may at any time assign or sell this Account, any sums due on this Account, this Agreement, or your rights or obligations under this Agreement. Any person(s) to whom we make any such assignment or sale shall be entitled to all of our rights under this Agreement, to the extent assigned. You may not sell, assign or transfer your Account or any of your obligations under this Agreement.
- 30. Governing Law: This Agreement, including the rate of interest and fees, is governed by applicable federal law and the substantive laws of the State of Delaware (to the extent not preempted by federal law) without regard to principles of conflict of law or choice of law.

**31. Your Consent to Receive Electronic Disclosures.** If you applied for this Account electronically, you agreed that any and all account opening disclosures and/or notices required by applicable law and regulation may be delivered to you electronically, so long as you have not withdrawn consent. Other documents that we may make available to you electronically from time to time, and after we have obtained your consent, include but are not limited to disclosures required by the Federal Truth in Lending Act, notices or disclosures required by the Equal Credit Opportunity Act or Fair Credit Reporting Act, privacy notices, changes in terms, account statements, and any other notices required by federal or state law to be provided to you in writing.

You may request a paper copy of any notice you receive electronically, and any required notice will be provided at no charge to you. If this is a joint account, any account holder may elect to receive electronic notices and that election will apply to all account holders. You may withdraw your consent to receive documents electronically at any time. To withdraw your consent or request paper copies of notices, you must call us at 1-800-252-2551. However, withdrawing such consent may result in your account being closed. In order to receive this information electronically, you must have a PC using Microsoft Internet Explorer 8® or greater, or other current version of Google Chrome®, Mozilla Firefox®, or Google Safari®. All browsers must support JavaScript, Cookies and SSL (Secured Socket Layer) for channel encryption, using 128-bit encryption. You must have a public IP address that does not change mid-session, otherwise for security reasons the session will be terminated.

32. Security Interest: You hereby give us a first priority purchase-money security interest in any items purchased under the Account, and the proceeds thereof, including insurance proceeds. Additionally, you authorize us to file any financing statements showing our security interest in the purchase and proceeds thereof without your signature, or in the event state law requires your signature, you agree to join in executing all necessary financing statements in a form satisfactory to us. Any given purchase will remain as security for all purchases until such time as that purchase is completely paid for, and you agree that your payments will be deemed applied as stated in Section 12 of this Agreement.

#### NOTICES

- A. YOU MAY AT ANY TIME PAY YOUR TOTAL INDEBTEDNESS UNDER THIS AGREEMENT.
- **B.** YOU WILL KEEP A COPY OF THIS AGREEMENT TO PROTECT YOUR LEGAL RIGHTS.
- C. SUBJECT TO APPLICABLE LAW, THE BANK CAN CHANGE THE TERMS OF, ADD NEW TERMS TO, OR DELETE TERMS FROM THIS AGREEMENT. THE BANK WILL GIVE YOU ADVANCE NOTICE OF THE CHANGE, ADDITION OR DELETION WHEN REQUIRED BY APPLICABLE LAW. ANY CHANGE, ADDITION, OR DELETION TO THIS AGREEMENT WILL BECOME EFFECTIVE AT THE TIME STATED IN THE NOTICE.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

**New Jersey Residents:** Certain provisions of this Agreement may be void, unenforceable or inapplicable in some jurisdictions. None of these provisions, however, are void, unenforceable or inapplicable in New Jersey.

Active Duty Service Members and Dependents: The following important notice applies if you are an active duty service member or a dependent of one at the time you request an Account. Federal law provides important protections to members of the Armed Forces and their dependents relating to extensions of consumer credit. In general, the cost of consumer credit to a member of the Armed Forces and his or her dependents may not exceed an annual percentage rate of 36 percent. This rate must include, as applicable to the credit transaction or account: the costs associated with credit insurance premiums; fees for ancillary products sold in connection with the credit transaction; any application fee charged (other than certain application fee sfor specified credit transactions or accounts); and any participation fee charged (other than certain certain participation fees for a credit card account). If you would like more information regarding your account, please call us at 1-800-877-7467.

# YOUR BILLING RIGHTS:

# **KEEP THIS DOCUMENT FOR FUTURE USE**

#### This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

## What To Do If You Find a Mistake on Your Statement

If you think there is an error on your statement, write to us at: Customer Service at P.O. Box 100114, Columbia, South Carolina 29202-3114. In your letter, give us the following information:

- Account Information: Your Name and Account number.
- *Dollar Amount:* The dollar amount of the suspected error.
- Description of the problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

#### You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

### What Will Happen After We Receive Your Letter

When we receive your letter, we must do two things:

- 1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
- 2. Within 90 days of receiving your letter, we must either correct the error or explain why we believe the bill is correct.

#### While we investigate whether or not there has been an error:

- We cannot try to collect the amount in question or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question, or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within *10 days* telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we don't follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

#### To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2 You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us *in writing* at: Customer Service at P.O. Box 100114, Columbia, South Carolina 29202-3114.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

FACTS	WHAT DOES TD BANK, N.A. ("TD BANK") DO WITH YOUR PERSONAL INFORMATION IN CONNECTION WITH YOUR TD RETAIL CARD SERVICES ACCOUNT OR RETAIL CARD SERVICES FIT LOAN?	
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.	
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security Number and income • Account balances and payment history • Credit history and credit scores	
How?	All financial companies need to share Customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their Customers' personal information; the reasons that TD Bank chooses to share; and whether you can limit this sharing.	

Reasons we can share your personal information.	Does TD Bank share?	Can you limit this sharing?
For our everyday business purposes– such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes– to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes- information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes- information about your creditworthiness	No	We Don't Share, Unless You Provide Consent
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing	<ul> <li>Call 1-800-252-2551</li> <li>Mail the form below</li> <li>Please note:</li> <li>If you are a <i>new</i> Customer, we can begin sharing your information 45 days from the date we sent this notice. When you are <i>no longer</i> our Customer, we continue to share your information as described in this notice.</li> <li>However, you can contact us any time to limit our sharing.</li> </ul>
Questions?	Call toll-free at <b>1-800-252-2551</b>

Mail-in Form		
Mark any/all you want to limit: Do not allow your affiliates to use my personal information to market to me. Do not share my personal information with nonaffiliates to market their products and services to me.		
Please Print		
Name:		
Retailer Name and Account ID # (last 4 digits):		
Address:		
Address:		
	Phone Number:	
Signature:	Date:	
Return completed form to: Customer Service, P.O. Box	100114, Columbia, SC 29202-3114	

Page 2

Who we are		
	Who is providing this notice?	This notice is provided by TD Bank, N.A. solely with respect to your TD Retail Card Services Account or TD FIT Loan issued by TD Bank and does not apply to any other accounts you have with TD Bank or its affiliates.

What we do	What we do	
How does TD Bank protect my personal information?	t my To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.	
How does TD Bank collect my personal information?	We collect your personal information, for example, when you: • Open an account or give us your contact information • Pay your bills or apply for a loan • Use your credit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only:</li> <li>Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</li> </ul>	
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.	

Definitions	
Affiliates	<ul> <li>Companies related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>TD Bank's affiliates include those companies that control, are controlled by or are under common control with TD Bank US Holding Company or The Toronto-Dominion Bank such as other banks, financial companies, registered broker dealers, investment advisors, and insurance agencies.</li> </ul>
Nonaffiliates	<ul> <li>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</li> <li>Nonaffiliates we share with may include vendors of products and services that you have purchased, or that we believe will be of interest to you, financial service providers or non-profit organizations. For example, the merchant that accepts your TD Retail Card Services Account or Retail Card Services FIT Loan for the purchase of products is not an affiliate of TD Bank.</li> </ul>
Joint Marketing	<ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>Our joint marketing partners may include other banks, financial companies, registered broker dealers, investment advisors or insurance companies.</li> </ul>

# Other important information

If you recently moved or changed your contact information, we encourage you to contact us to update your information.

California and Vermont Residents: We only share information with third parties as permitted by law.

This privacy notice applies to TD Retail Card Services Accounts or your Retail Card Services TD FIT Loan issued by TD Bank, N.A. This privacy notice applies to consumers and not to business entities or business transactions. The notice does not constitute a contract, nor does it modify or amend any agreement we have with you.

